

Privacy policy

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Quantify Research (Quantify) is an international research organisation and consultancy, which provides a broad range of professional services to pharmaceutical, biotechnology and other healthcare industries.

Quantify is committed to respect individual privacy, and comply with related legislation. This Privacy Statement highlights the types of information Quantify collects, uses, and discloses. It also describes your rights regarding access to this information and requests that we correct or delete it.

Quantify reserves the right to change the terms of this Privacy Policy from time to time. Please check back to see any updates, which will be posted on this page.

Types of personal information collected, purposes of collection and uses of personal information

Through our website, services, research and technology solutions, or otherwise received from you or third-party sources, Quantify collects, uses and stores data on:

- employees, candidates and reference providers as a data controller; with the purpose to recruit personnel and to administer and carry out the employment or personnel relationship. This includes, but is not limited to, information on professional qualifications, previous employment history, background checks and contact details; relating to recruitment and onboarding, reference taking, administration of benefits, compensation, performance evaluation, human resources plans and programs, and investigation of compliance/discipline matters. Processing data relating to employees, referees, and candidates are necessary for performing contracts and complying with legal obligations. Data on referees are processed based on legitimate interest, taking into consideration the reasonable expectations of the person acting as referee. Quantify will save information of relevant candidates for future recruitment processes if the candidates provide consent for this specific purpose. The consent can be revoked by the candidate at any time. Data on employees may be shared with third parties, as required by contractual obligation and legitimate business need.
- research participants and patients as a data controller or data processor for the purpose to collect, host and analyse health data in relation to clinical research, observational research, statistical analyses and/or pharmacovigilance, on behalf of our clients or for own research. To enhance privacy, datasets are de-identified using key codes (information is anonymized or pseudonymised), and analysed according to a formal study plan. Study results are communicated externally on the aggregate level. Quantify process sensitive personal data that are necessary for achieving scientific and/or statistical purposes and where these purposes have been established by ethical review according to the Swedish Ethical Review Act, or other applicable national regulatory guidelines and/or laws. Processing of clinical and medical information may also be done under contract with our clients.
- research site investigators and staff, and external experts, as a data controller for the purpose to identify and engage potential clinical or observational research investigators and staff, manage administration, monitor and follow up on study conduct and performance, data analytics, receive advice, and validate research methods, input data and results. Quantify processes personal data relating to external experts and investigators that are necessary for the performance of a collaborative contract or, where a contract is not set up, based on legitimate interest, taking into consideration the reasonable expectations of the experts based on their collaborative relationship with Quantify. Personal data such as contact information, professional profiles, interview responses and financial information to support payments may be disclosed to third parties, in order to

fulfil contractual relationships with the data subject and these other parties, potentially also including transfer to other non-EU third country jurisdictions with an adequate level of data protection as determined by The European Commission. For certain projects, data may need to be retained for up to 15 years, considering standard procedures for maintaining essential documents in human research.

- actual and potential customers, as data controller with the purpose to provide purchased services to customers; provide access to technology solutions; renew services; provide support; communicate about the use of the service, Quantify and other industry news, and other services we believe may be of interest. The information may include email address and phone number; work title and division; company name and billing information (e.g., P.O. number, address); information about the use of our products and services, or information that is submitted voluntarily to us, such as requests for further information in a specific area of interest.

Quantify process personal data relating to actual and potential customers that are necessary for the performance of a service contract, or in the process of entering into a contract, at the request of the data subject, or based on legitimate interest where Quantify reaches out to potential clients which we believe have a relevant interest for our services or business. Current and recent clients may receive emails regarding news and other services provided by Quantify. An opt-out option is available for these emails.

- business partners and investors as a data controller for the purpose to communicate effectively regarding requests for information, partnerships, purchase of services or technology solutions. Quantify process personal data relating to actual and potential partners and investors that are necessary for the performance of a collaborative contract, or in order to take steps at the request of the data subject prior to entering into a contract, or based on legitimate interest where Quantify reach out to potential new partners.
- web visitor information on various data is collected through the use of cookie-based technologies when accessing our websites. Google Analytics is used to collect statistics of how visitors use our website; the information collected is anonymous and solely used for statistics purposes. For more information, see <https://quantifyresearch.com/cookies/>.

Accountability for onward transfer to third-parties

In the performance of our services and business operations, personal data from Quantify may be transferred to and stored by our service providers or collaborators, including for example provision of data and payment processing services, wage and expense processing, analysis of web traffic, sending of emails and provision of back-up storage. These third parties are authorized to use personal data only for the agreed upon purpose, and may not sell personal information to third parties, or disclose it except as may be required by law, as permitted by Quantify or as stated in this privacy policy. Quantify does not share or sell personally identifiable information with third parties for their own marketing use.

Quantify will not process personal data about individuals for purposes other than those for which the information was originally obtained or subsequently authorized by the individual unless the individual explicitly consents to the processing, or as required or permitted, or where not prohibited by law or regulation.

Quantify collects general and anonymous information about our website's visitors, using the Standard Google Analytics service, with the purpose to understand visitor's behaviour and improve the site. Quantify does not collect or use identifiable information.

Be aware that other websites that may be accessed through our site may collect personally identifiable information about visitors. Quantify does not share your personal information with those websites and is not responsible for their privacy practices.

Security and confidentiality

Quantify maintains a reasonable level of physical, electronic and managerial procedures in order to protect the personal data from loss, misuse, unauthorized access, disclosure, alteration or destruction. This includes maintaining computer equipment, networks, programs and documentation to a common standard. Quantify limits personal data collection, storage, and usage to data that is relevant, adequate, and necessary for carrying out the purpose for which the data is processed. This includes restricting access to equipment and information to appropriate staff.

Quantify have a privacy incident response program designed to promptly respond to and escalate privacy-related questions.

Access and correction of personal data

Whenever Quantify processes personal data, we take reasonable steps to ensure that your personal information is kept accurate and up-to date for the purposes for which it was collected. Quantify will take reasonable steps to correct, amend, or delete their personal information that is found to be inaccurate, incomplete or processed in a manner non-compliant with this policy or applicable law. Quantify will make commercially reasonable efforts to provide you reasonable access to any of your personal information we maintain within 30 days of your access request, except where lawful exceptions apply.

If you believe that the processing of personal data relating to you infringes the EU general data protection regulation 2016/679 (GDPR) we kindly ask you to contact Quantify Research using the contact information below. You also have the right to lodge a complaint to The Swedish Data Protection Authority which is the supervisory authority in Sweden.

Contact us

Any questions, comments or concerns regarding the use or disclosure of personal information, or any recommendations to improve this privacy policy, can be sent to Quantify by emailing: dataprotection@quantifyresearch.com